

SPINELLI BEATRICE



INTRODUCTION

Lecco is a province located in northern Italy, in the region of Lombardy, which extends on the eastern branch of Lake Como and on the banks of the river Adda.

The study is based on the 7loci meta-model

- Identity
- Content
- Services
- Individuation
- Management
- Usability



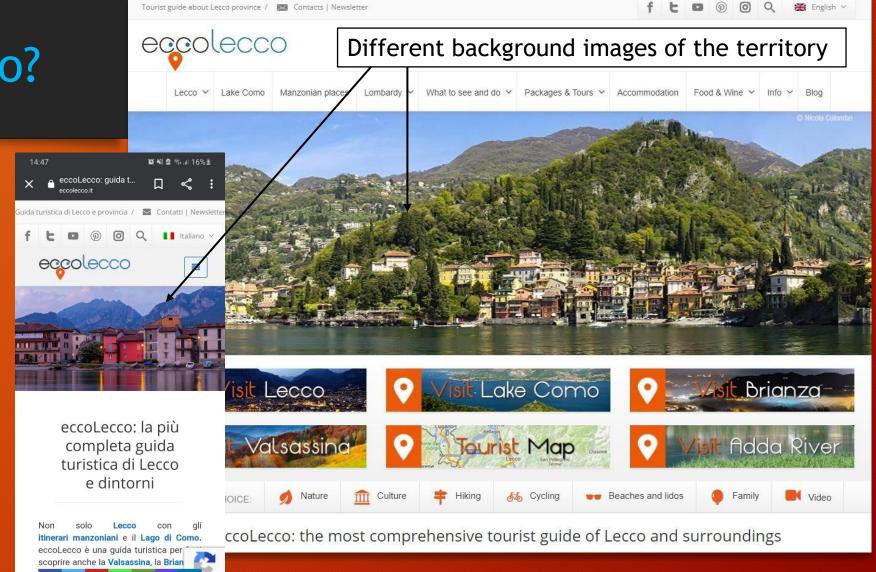




Logo

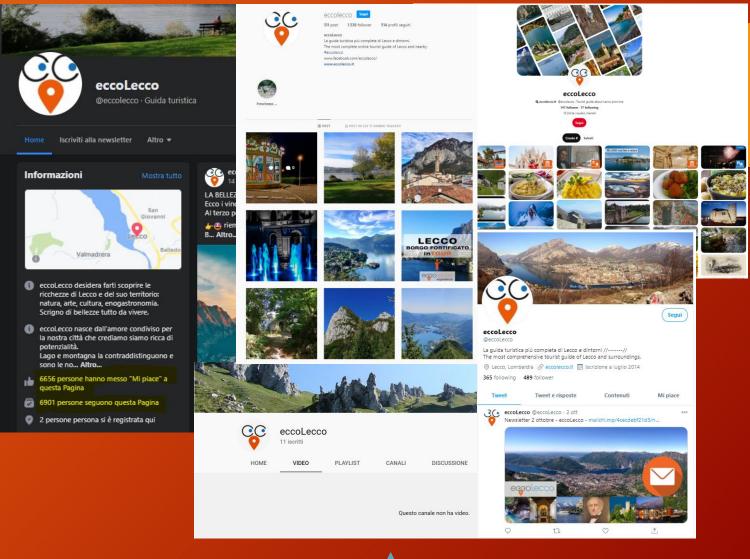


The colours of the logo - black, orange and blue - are often used in the texts and in the most important sections of the webpage.



Map of links among the official and semi-official components of the website





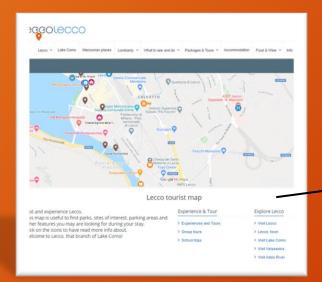
The smiley face is also used as the logo of the most important social networks

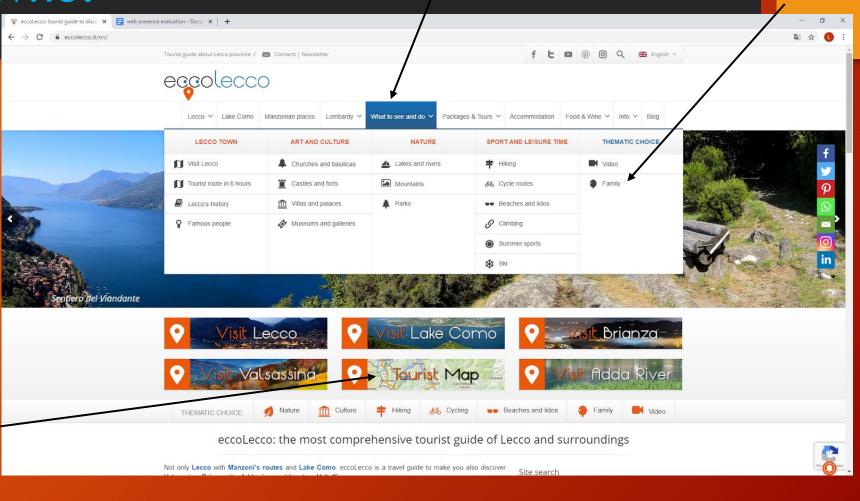
different offers for different tastes and ages

a specific section for families and children

"SIMPLICITY"

- It is simple how the page is organized
- the colours and fonts that are used
- graphic layout



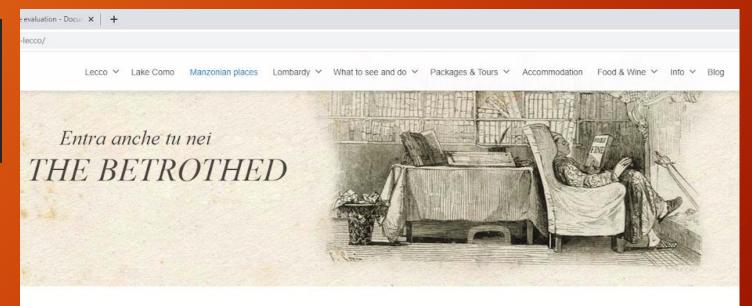


the website sets up a tourist map

STORYTELLING

specific section «Manzonian Places» two parts:

- the history of the author and the novel;
- the places lived and cited by the writer in his work, in addition to the map of possible routes to visit them (specifically for educational visits).



Manzonian places

"A country that I would call one of the most beautiful in th world", in this way Alessandro Manzoni defines our beautiful Lecco.

This town, once upon a time a village, has been the source of inspiration for the drafting of the one of the world's best known novels: *The Betrothed*, the tormented love story between the young Renzo and Lucia, set in the districts of Lecco and surrounding areas in the seventeenth century, when Lecco was under Spanish domination.

Manzoni used to spend his summer vacation at Villa Manzoni in Lecco and the time spent in Lecco allowed him to appreciate and be impressed by the beautiful natural resources of the area and with excellent mastery and style painted them in the novel. The reader becomes the protagonist of the story, as if he was really present in the places where the events occurred.

From imagination to reality, experience the love story visiting the places Manzoni described. Take a step back in time and be carried away by feelings, to be protagonists in today's Lecco of the timeless novel.



Lecco: that branch of the lake of Como



Pescarenico



Lecco: the largest of these villages

I Promessi Sposi

- > Alessandro Manzoni
- > The Betrothed
- > Manzonian Museum
- > Manzonian places

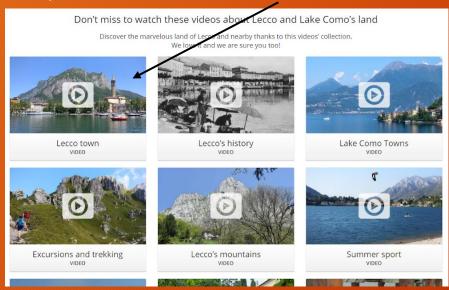
Trips to Lecco and nearby

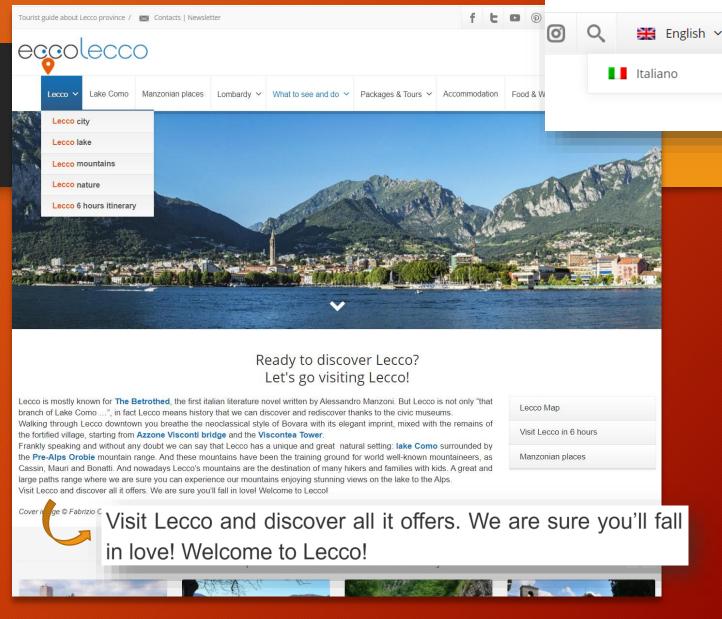
- > Experiences and Tours
- > Group tours
- > School trips



The contents are accurate and easy to understand

 Some of the multimedia content are different depending on the device and the language version of the website; the English-version has a specific section for Videos



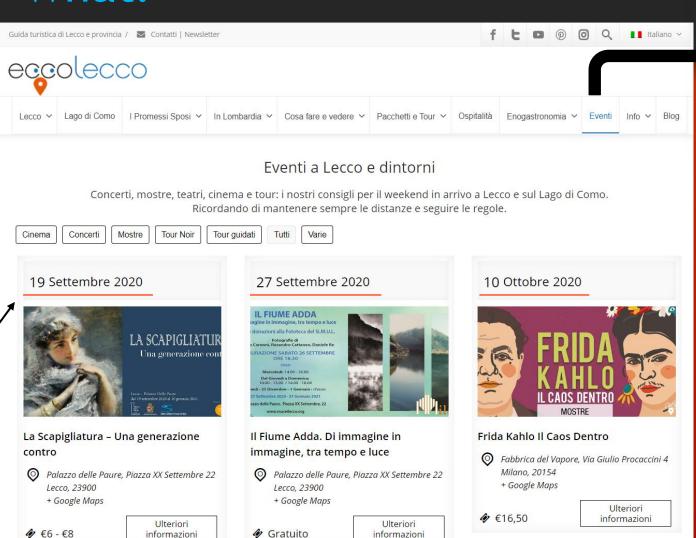


The **images** are numerous, colourful and distinctive, scattered throughout the whole website

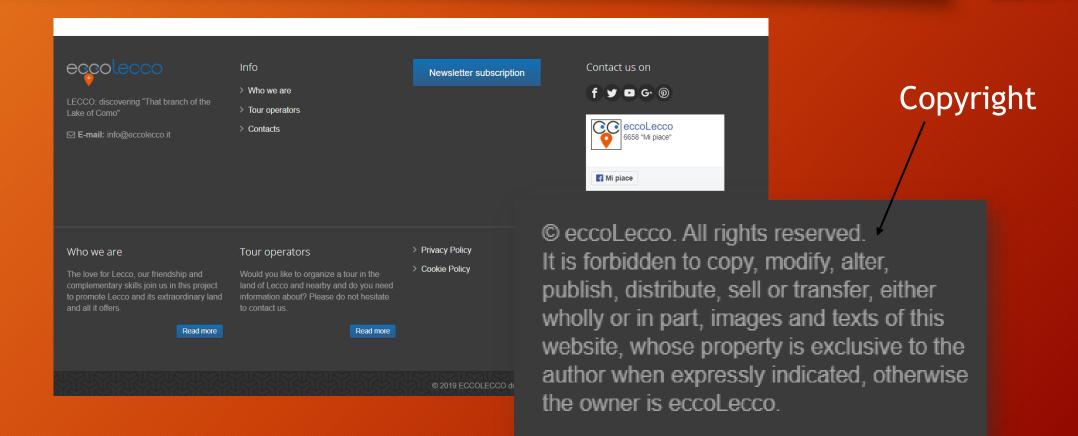
no virtual activities or events!!

commodation

Food & Wine ∨



very few events in the Italian version of the "events" section, which is not updated!



no content that can be downloaded!!
no specific guides or audio-guides!!

Packages & Tours

Accommodation Food & Wine

Experiences and Tours

Bespoke group tours

Discover and

School trips

Discover and experience our tours on lake Como and nearby

Let your holidays be unique and unforgettable!

Many proposals for all tastes! Choose your preferred tour and ... live it intensely!



Leonardo da Vinci package

Guided tours experience: cycling and walking – Live the experience in the footsteps of Leonardo da Vinci from Milan along the Adda river.



The wayfarer's trail trekking package

Lake Como trekking package on the Wayfarer's trail. 3 days/2 night walking among nature, history, landscapes.



The website can fulfil managers' and users' needs

Tour in Val Meria

Naturalistic guided excursion to discover Mandello del Lario and Val Meria: lush nature, history and waterfalls.



Cultural guided tour on the wayfarer's trail

Guided walking tour in Mandello on the Wayfarer's trail between history and art. Any Saturday morning by reservation only.



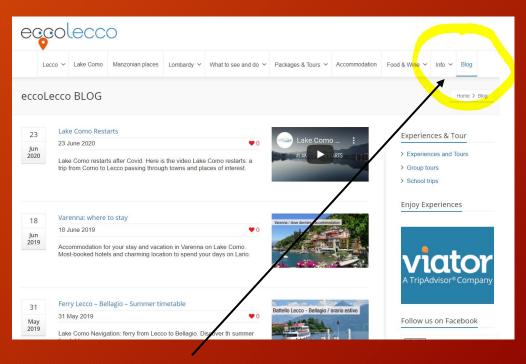
Private guided tour in Chiavenna

The noble palaces in the historic center, the glories of the Renaissance in a prestigious residence, the power of nature with the Acqua Fraggia waterfalls and the flavors of its typical products



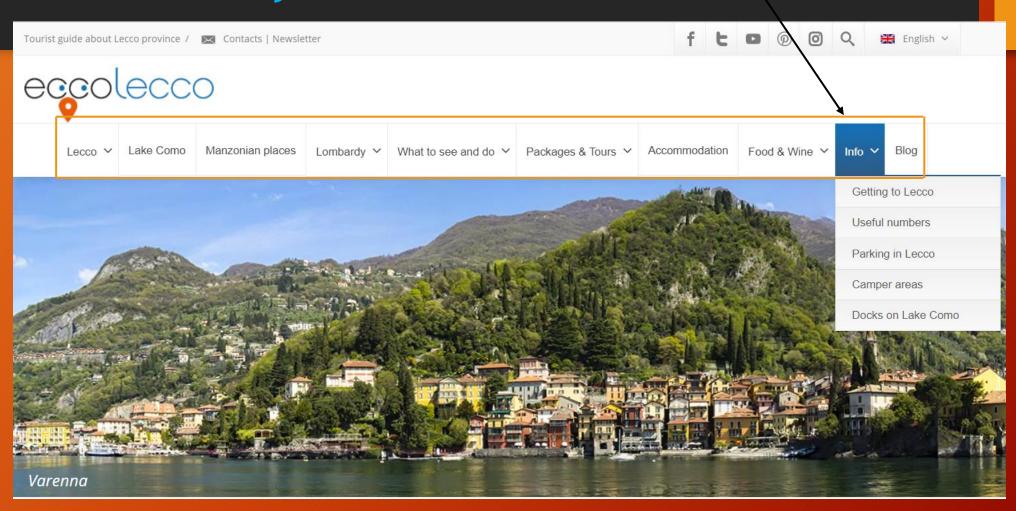
Hiking tour from Como discovering geology and history

Enjoy a walk into woods above Como discovering wild nature and archaeological mysteries of Lake Como.



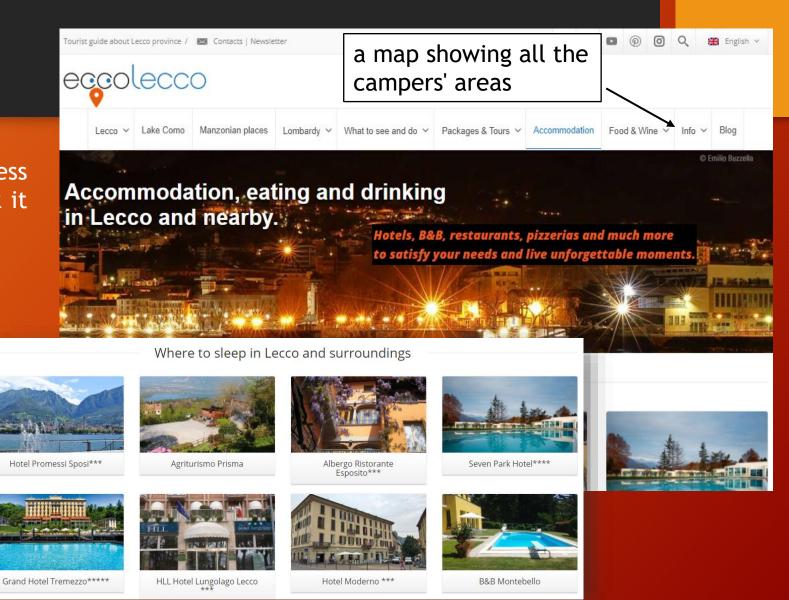
There is a section dedicated to posts with specific offers

visitors can easily find any information they need



The website provides a link to access the "booking.com" platform to book it directly.

PRENOTA ORA su booking.com



Packages & Tours ∨ Food & Wine ✓ **Experiences and Tours** Bespoke group tours Leonardo da Vinci package Milan and Adda river School trips

Home > Experience tours > Leonardo da Vinci package



- > Experiences and Tours
- > Group tours
- > School trips

Select your tour



Leonardo da Vinci package





Cultural guided tour on the



rivate guided tour in





Theme Park Leolandia



our on Lake Como lelicopter tour on Lake



Seaplane flight above Lake



Lake Como cooking class in Bellagio with chef Gandola



Lake Como cooking class



IN THE FOOTSTEPS OF LEONARDO DA VINCI

The path of Leonardo da Vinci from Milan along the Adda river (4 days / 3 nights)

from 29th May to 3rd July and from 28th August to 2nd October

From Ludovico il Moro's Milan to the Adda river Art, engineering, study of nature

Discovering the genius of Italian Renaissance of all time, Leonardo da Vinci, during his stay in Lombardy. His expertise in engineering, as well as his extensive study of all the natural sciences, greatly added to his significance as an exceptional painter and sculptor, a master of both art and science.

4 days slow experience tour among art and nature, history and the industrial sites of the Adda river.

Leonardo da Vinci package / Schedule

DAY 1 / Milan

- · chewck- in at the hotel
- · guided visit in Milan at Leonardo's Vineyard
- · quided visit at Galleria di Leonardo at Museo della Scienza e della Tecnica
- free lunch
- · guided visit at Navigli district
- · cocktail / free dinner
- · overnight stay + breakfast at 3* hotel

"tailor-made tours"



GROUP TOURS

Are you looking fora bespoke group trip? Contact us!



SCHOOL TRIPS

Would you like to organize an educational trip for your school? Contact us!



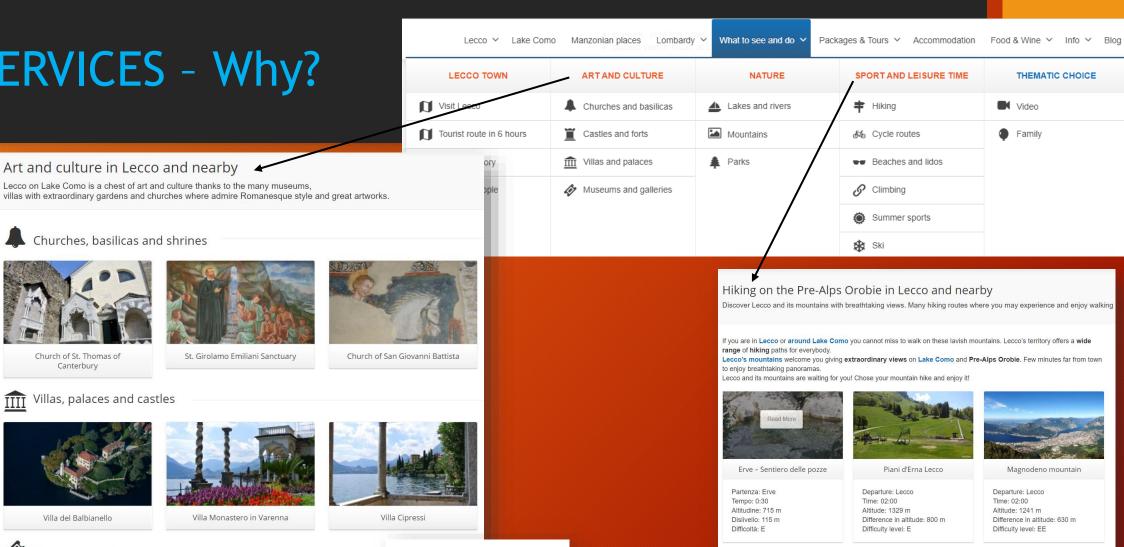
By clicking on a specific tour you can enter your personal data, send the request to participate and purchase it

	Contact form
* Required	fields
Name*	
Surname*	
Email*	
City*	
Country*	
Telephone	
Preferred of	****
	late"
No. Adults	•
110,7100110	
No. kids 4-	12 years
No. kids 0-	3 years
Message	
*I've re furthermor	and and agree with the terms and conditions of eccoLecco's PRIVACY POLICY and its personal data process. I e authorize eccoLecco to use my personal data filled in the form to reply me as well as to contact me directly.
SEND	

Lecco on Lake Como is a chest of art and culture thanks to the many museums,

Art and culture in Lecco and nearby

Churches, basilicas and shrines





Church of St. Thomas of

Canterbury

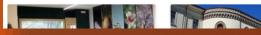
IIII Villas, palaces and castles

St. Girolamo Emiliani Sanctuary

Villa Monastero in Varenna



Museums and galleries







it is also possible to purchase tickets



San Pietro al Monte

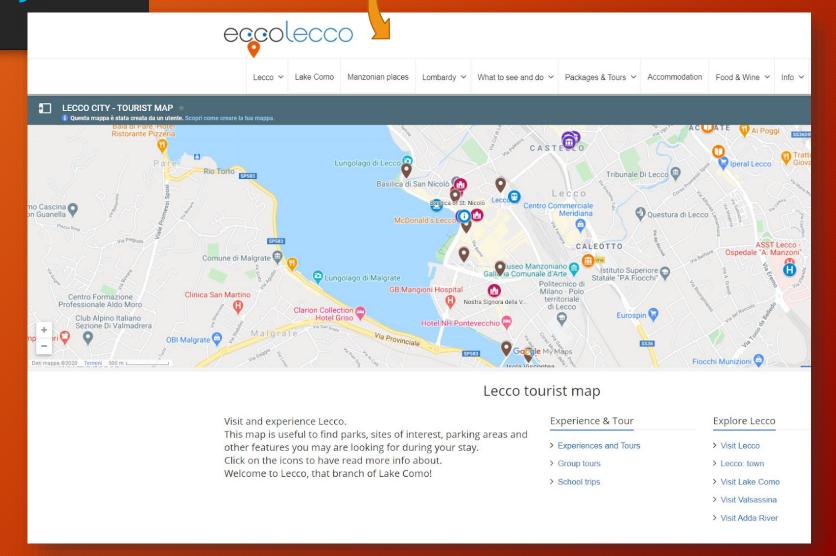


Campo de Boi from Erna



To the peak of Monte Barro



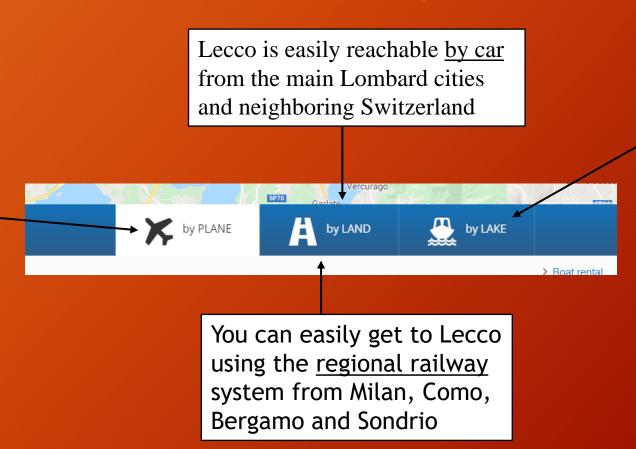


A tourist map → useful for finding tourist sites, services and other useful features for visiting and staying

no information regarding the weather!!

The website provides useful information on local transport

Lecco is well connected to the main Lombardy airports (Orio al Serio, Milano Linate, Milano Malpensa)



you can go to Lecco <u>by</u>
boat thanks to Lake Como
navigation. system

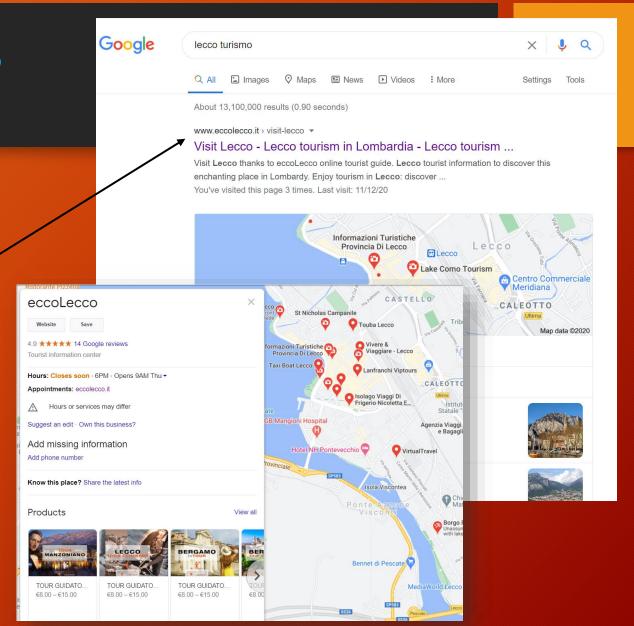
website

This site uses cookies to help us customise your experience. Learn more about our Cookie Notice. Cookie policy the presence of the lock eccolecco Info Contact us on confirms the **security** of the Newsletter subscription > Who we are f 🔰 🖸 G. 🍥 LECCO: discovering "That branch of the > Tour operators Lake of Como" eccoLecco > Contacts ☑ E-mail: info@eccolecco.it 6658 "Mi piace" Mi piace > Privacy Policy © eccoLecco. All rights reserved. Who we are Tour operators It is forbidden to copy, modify, alter, publish, distribute, sell or transfer, either Cookie Policy The love for Lecco, our friendship and Would you like to organize a tour in the wholly or in part, images and texts of this land of Lecco and nearby and do you need complementary skills join us in this project website, whose property is exclusive to the to promote Lecco and its extraordinary land information about? Please do not hesitate author when expressly indicated, otherwise and all it offers. the owner is eccoLecco. Read more Read more

The website is **well positioned** on the main search engine.

- Searching for «Lecco turismo», on Google,
 Yahoo and Bing → in the top search results
- Searching for «Lecco» → first page
- Seraching for «Lecco and its province» → pages following the first one

The website's managing office appears on google maps, even if there isn't a real physical office



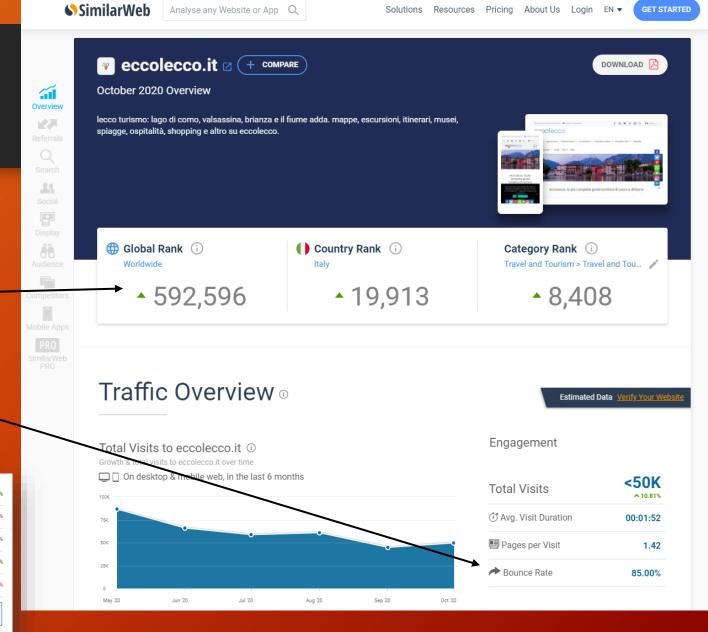
INDIVIDUATION

Checking the **rank** of https://www.eccolecco.it/ on SimilarWeb you can find:

- Low rank, but increasing
- Bounce rate is high







Traffic Sources → The webpage's marketing strategy is focused on Search



The website gives users the opportunity to contact the managers directly



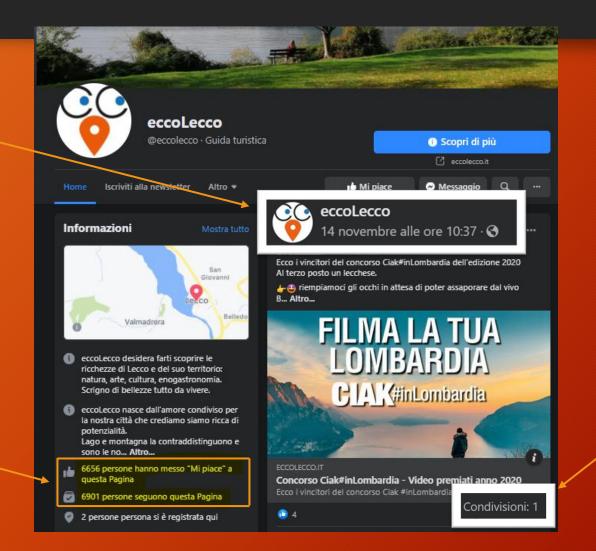
propose a trip or itinerary

Inserisci la tua gita Hai un luogo speciale che vuoi fare conoscere a tutti? Hai fotografato un paesaggio che ti ha colpito o vuoi raccontarci la tua gita preferita? eccoLecco ha il piacere di averti nel sito: sarai presente con nome e cognome	Modulo di inserimento gita * NOME * COGNOME	vestire nella tua città e al	> Privacy Policy > Cookie Policy	© eccoLecco. Vietata la cop immagini, la c dell'autore qu	the newsletter	
nell'articolo che andremo a creare con le informazioni che ci invierai. Compila il modulo qui a lato, indicando il nome, l'Ilinerario della gita o il luogo di interesse. E' gradita una breve descrizione per meglio comprendere la proposta, con possibilità		promuovere la tua attività Se hai un progetto da	> Disclaimer	indicato. Dove mancan		
di allegare foto. Fai scoprire il bello che ci circonda! Ognuno è portatore di valore e di conoscenza. eccoLecco si riserva il diritto di valutare le proposte ricevute e di elaborame il	* TITOLO GITA PROPOSTA	scrivici. o è sempre in movimento e in rescita.		di eccoLecc	Email	
contenuto. Importante: 67 Contatti (nome, cognome e indirizzo e-mail) 67 Nome del luogo di interesse e/o gita	* INDIRIZZO DEL LUOGO SEGNALATO (Via, n. civico, CAP, Comune, Provincia)	Leggi tutto			Privacy Policy Ho preso visione della Privacy Policy di eccoLecco e acconsento all'invio della	
Foto (almeno 1) o galleria fotografica Descrizione E-Mail: info@eccolecco.it Web: https://www.eccolecco.it	* DESCRIZIONE				newsletter.	
					Subscribe	



contents uploaded weekly

followed by a high number of users





very few interactions between users



eccoLecco

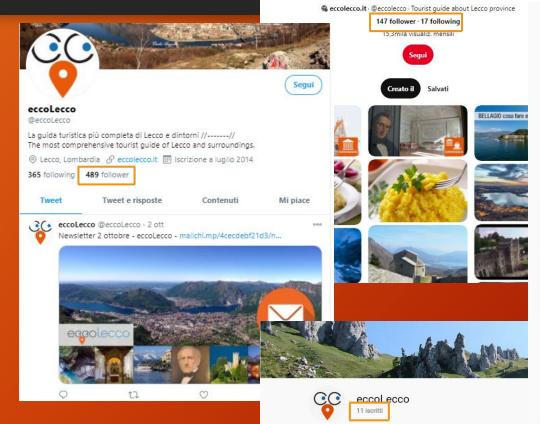






Other social network

- content published to a lesser extent (uploaded monthly)
- a much smaller audience





514 profili seguiti

La guida turistica più completa di Lecco e dintorni. The most complete online tourist guide of Lecco and nearby

www.facebook.com/eccolecco/

www.eccolecco.it















An exception for youtube, which has no content

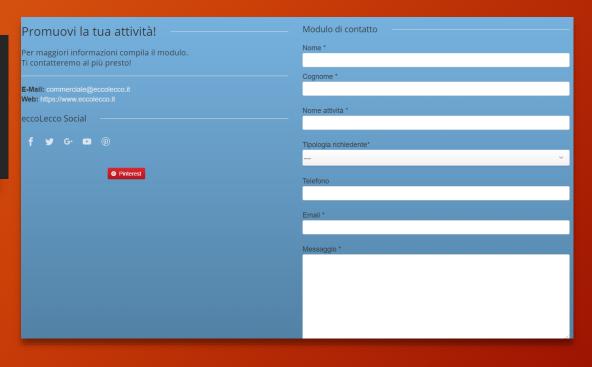
Questo canale non ha video.

CANALI

PLAYLIST

The website allows communication among the destination's actors





«Why choose eccoLecco?

Take advantage of the eccoLecco portal to make yourself known by the many users who browse our site every month, every day.»

MANAGEMENT - When?

The website with Google Chrome, Safari and Internet Explorer:

- works well
- quite fast in connections



Through "brokenlinkcheck.com" website, we found that the webpage has **62 broken links** (mostly 404 Not Found).

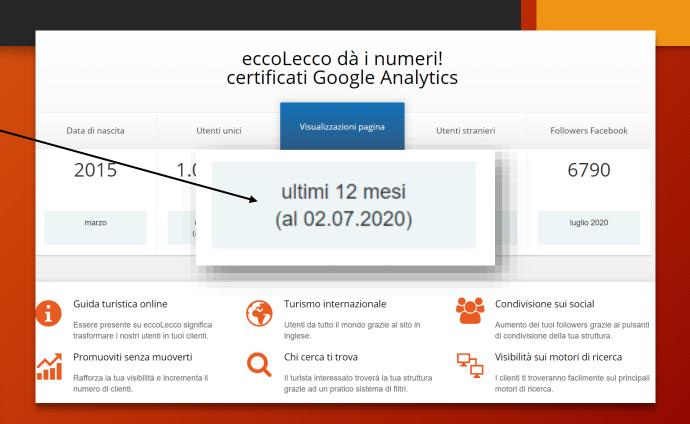
#	Broken link (you can scroll this field left-right)	Link Text	Page where found	Server response
1	$http://www.maxisport.com/sport-running.html?utm_source=awin\&utm_medium=affiliation\&utm_campaign=maxisport_running\\$	IMAGE	url src	timeout
2	http://toptix1.mioticket.it/Teatrodellasocieta/	Biglietteria	url src	404
3	http://www.ospedali.lecco.it/index.php/it/	Presidi Ospedalieri	url src	404
4	https://www.vidicultural.com/mostre/in-corso/la-scapigliatura-una-generazione-contro.html	www.vidicultural.it	url src	404
5	https://www.eccolecco.tl/?p=20209	battello	url src	404
6	"https://www.eccolecco.it/personaggi-illustri/giuseppe-bovara	Giuseppe Bovara	url src	bad url
7	https://www.eccolecco.it/?page_id=23358	Noleggio veicoli	url src	404
8	https://www.eccolecco.it/lago-di-como	lago di Como	url src	404
9	https://www.eccolecco.it/lombardia/visitare-lecco-itinerario-6-ore/	visita Lecco a piedi in 6 ore	url src	404
10	https://www.pianidibobbio.com/it/prezzi-orari/piani-d-erna	> Visita il sito per conoscere prezzi e o	url src	404
11	https://www.eccolecco.it/gite-scolastiche-lecco-dintorni/	IMAGE alt = gite scolastiche Lecco	url src	404
12	https://www.eccolecco.it/noleggio-lecco/noleggio-auto-a-lecco/	NOLEGGIO AUTO	url src	404
13	https://www.eccolecco.it/noleggio-lecco/noleggio-bici-lecco/	NOLEGGIO BICI	url src	404
14	https://www.facebook.com/folivadesephoto/	Facebook	url src	404
15	https://www.eccolecco.it/en/?page_id=23560	Vehicle rental	url src	404
16	https://www.eccolecco.it/en/vehicle-rental-lake-como/	Chose the vehicle to hire you prefer to dis	url src	404
17	https://www.eccolecco.it/en/lecco-town	Lecco	url src	404
18	https://www.eccolecco.it/en/lago	Lake Como	url src	404
19	https://www.museodellegrigne.it/	Orari e tariffe	url src	timeout
20	https://www.eccolecco.it/en/visit-lecco-lake-como-lombardy	towns	url src	404
21	https://www.eccolecco.it/en/lecco-rental/lake-como-vespa-hire/	+ INFO	url src	404
22	https://www.eccolecco.it/en/excursions-and-trekking-lecco-lake-como	excursions	url src	404
23	https://cinetecamilano.it/biblioteca/catalogo/registrazione	clicca qui per registrarti alla Cineteca di M	url src	404
24	https://where.areu.lombardia.it/	where.areu.lombardia.it	url src	timeout
25	https://www.eccolecco.it/sport-divertimento/escursionismo-lecco/sentiero-del-viandante-abbadia-lariana-lierna/attachment/abb	IMAGE alt = Sentiero del Viandante da Al	url src	404
26	https://www.eccolecco.it/corenno_plinio_lago-2/	IMAGE	url src	404
27	https://www.eccolecco.it/lago-di-como-tours/tour-escursione-sentiero-del-viandante/	IMAGE alt = tour sentiero del viandante	url src	404
28	https://www.eccolecco.it/lago-di-como-tours/tour-san-pietro-al-monte-civate/	IMAGE alt = Tour San Pietro al Monte Civ	url src	404
29	https://www.eccolecco.it/eventi-lago-di-como-lombardia/amici-di-eccolecco/	amici di eccoLecco	url src	404
30	https://www.eccolecco.it/eventi-lago-di-como-lombardia/fotografi-lecco/	Fotografi	url src	404
31	https://www.eccolecco.it/eventi-lago-di-como-lombardia/videomakers-lecco/	Video Makers	url src	404
32	https://www.eccolecco.it/en/accommodation-in-lecco	IMAGE	url src	404
33	https://www.eccolecco.it/en/lake-como	Lake Como	url src	404
34	https://www.eccolecco.it/en/eventi-lago-como-lombardia/?p=7018	Contacts	url src	404

MANAGEMENT - When?

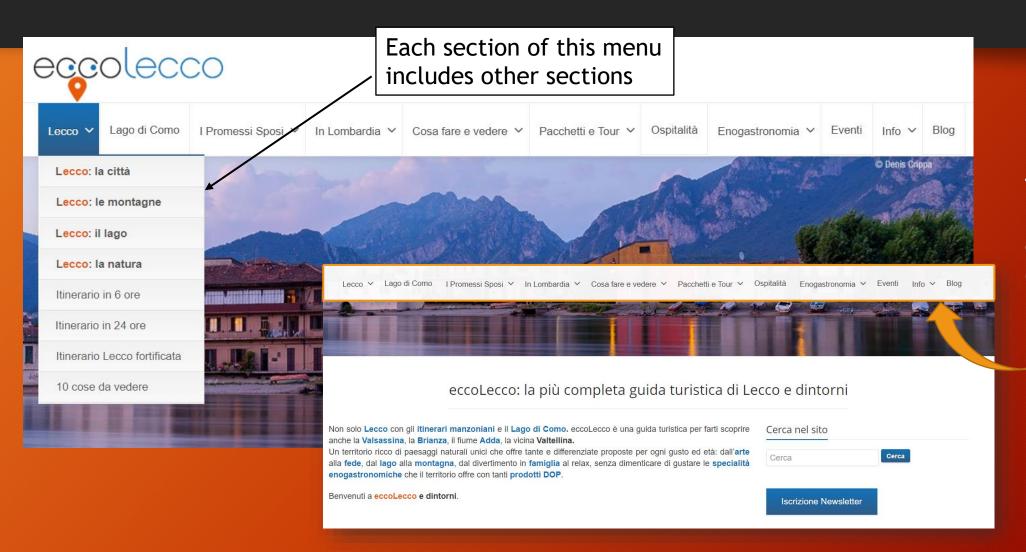
The web page is **constantly updated** on a content (try to insert a new one every week) and technical level (e-commerce)

PRENOTA ORA by Rusconi Viaggi SpA



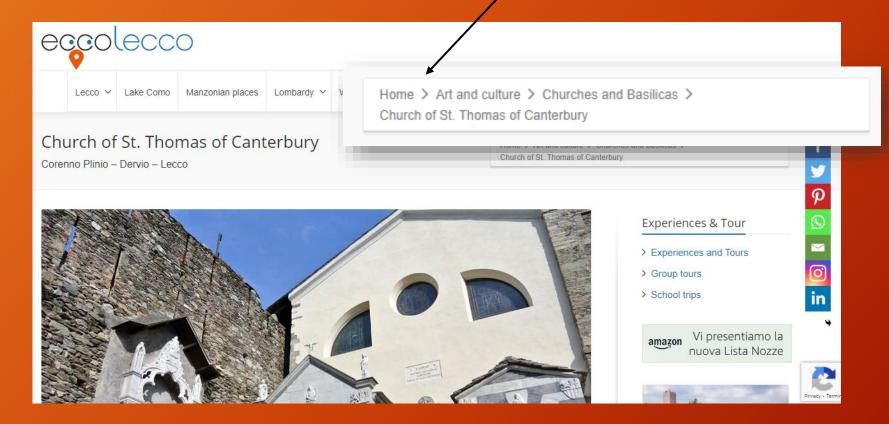


PRENOTA ORA su booking.com

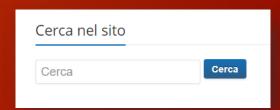


The menu always remains visible, even if you scroll down the page

Navigation is facilitated by breadcrumbs



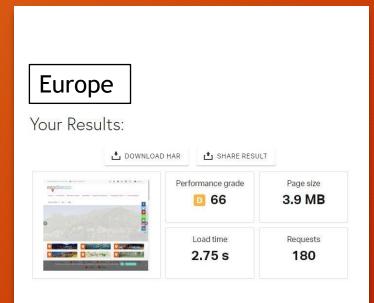
The website is provided with an internal search engine

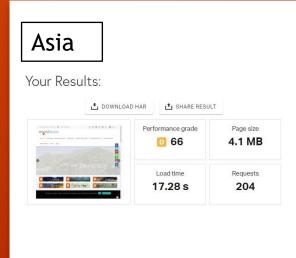


Using the "pingdom.com" platform it was possible to view download times

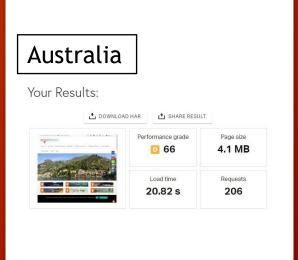
The website is available only in Italian and English













The website passes Google mobile-friendly test

→ it is structured in the same way as when visited through a desktop computer



no information concerning free Wi-Fi connections

no official app

no information about users with disabilities

CONCLUSION

Strengths

- Appealing and exhaustive content
- Accuracy of the contents
- Good navigation system
- Managers' needs fulfilled
- Tourists' needs fulfilled
- The website is easily identifiable in the search pages
- Breadcrumbs
- Good images and multimedia contents and clear and updated information
- User-friendly structure and clear layout, with an easy-touse menu
- Various appealing activities are offered for tourists
- Secure website
- Engagement of locals

Weaknesses

- The web page is available only in Italian and English
- Unclear position of the managing office
- No mobile app
- No downloadable material
- No meteo information
- Several broken links
- No information about users with disabilities
- No updated events
- No updated information about Covid-19 pandemic situation
- Low rank position and high bounce rate
- Poor activity by social networks community